



Your blinds are made to your bespoke requirements. We recommend that you select our SizeSure protection guarantee to cover you for any mistakes when measuring and ordering the sizes of your blinds.

Select SizeSure when checking out.

As you would expect a few simple rules apply:

- SizeSure cover is available on ALL made to measure blinds.
- Shutters, Curtains and Ready-made products are not covered.
- SizeSure covers the width and drop sizes of your blind if ordered incorrectly.
- Replacement blinds can only be supplied in the same fabric*, colour and style.
- You must inform us of your new size requirements within 15 working days from receipt of your order.
- When requested you must at your own cost, return your original blinds to us prior to manufacture of your replacements.
- They should be suitably packaged and received back in good order. This will be at Direct Blinds discretion.
- Blinds that have been altered or tampered with may lose the right to be replaced.
- If the new blinds are larger than the originals and are normally more expensive, you will be required to pay the difference.
- If the new blinds are smaller and can be altered, then we reserve the right to do so.
- No refunds will be made for smaller blinds or where the original prices have been reduced.
- SizeSure can only be used once per order, for up to a maximum of 3 blinds and is limited to one order per customer, per rolling 12 month period
- SizeSure does not affect your statutory legal rights.
- Direct Blinds reserve the right to remove this service without prior notice.

For further information please see our full terms and conditions on the SizeSure page.

*Subject to availability